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Integrated data and information management for social protection

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Protea Parktonian Braamfontein
Johannesburg, South Africa
Why is integration of data and information management important?
Why is integration important?

Policy advantages

• More equitable
• More responsive
• More transparent
• Increase knowledge on poverty & inequality

Operational advantages

• Facilitate oversight
• Increase efficiency
• Improve management
TREND ANALYSIS – use the tool below to compare annual beneficiary and disbursement data across all programmes

<table>
<thead>
<tr>
<th>Financial Year</th>
<th>Number Enrolled</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007/2008</td>
<td>36,897</td>
</tr>
<tr>
<td>2008/2009</td>
<td>92,186</td>
</tr>
<tr>
<td>2009/2010</td>
<td>141,711</td>
</tr>
<tr>
<td>2010/2011</td>
<td>158,842</td>
</tr>
<tr>
<td>2011/2012</td>
<td>165,528</td>
</tr>
<tr>
<td>2012/2013</td>
<td>165,211</td>
</tr>
<tr>
<td>2013/2014</td>
<td>262,065</td>
</tr>
<tr>
<td>2014/2015</td>
<td>262,096</td>
</tr>
<tr>
<td>2015/2016</td>
<td>365,232</td>
</tr>
</tbody>
</table>
Why integrate?

**Different objectives pursued (often overlapping)**

- Develop an *overview* of who is receiving what

- **Consolidate targeting** – minimise errors of exclusion and inclusion while increasing cost efficiency and transparency

- **Integrate operations and services**
What does ‘integration’ look like in practice?
**Integrated System for Information Management:** refers to the broader system that enables the flow and management of information within the Social Protection sector and sometimes beyond, to other sectors....
A fully integrated system

Programme Database
  MIS 1
    Payments
    Grievances
    Eligibility
  Bank
  M&E, reporting, accountability

Programme Database
  MIS 2
  Civil Registry

Programme Databases
  Other national & local MISs

Integrated system for Information Management

Either operationalised as:
  Integrated Beneficiary Registry, Social Registry or
  Virtual Registry

Database
  Tax authority

Social Security MIS
  Its databases

Other State Institutions
  Their databases

Local governments
  Their databases
What is countries’ experience to date?
Country experience
Main challenges operationalising...

- Lack of national ID
- Lack of capacity at local levels
- Data privacy and security
- Lack of high-level policy drive: IT-led and too fast
- Data overload (too much, wrong format): ordinary management takes over strategic use..
- Large costs of continuous updating data: to avoid static snapshot
Lessons learnt

• Each country tackles internal needs based on contextual constraints, opportunities and objectives

• Achieving integration of data is mostly a result of coordination and political will, rather than a technical ‘fix’

• Shift focus towards sharing information to improve the standard of life of the poorest and most vulnerable citizens
Join the Social Registries and Integrated MISs Online Community:


Access the first version of the report here:


(Newest version to be released soon)